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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q62688

Toby KORALL, et al.

RECEIVED

FEB 02 2004

Appln. No.: 09/820,865

Group Art Unit: 2654

Technology Center 2600

Confirmation No.: 3859

Examiner: Daniel A. NOLAN

Filed: March 30, 2001

For: AUTOMATED DATABASE ASSISTANCE USING A TELEPHONE FOR A SPEECH
BASED OR TEXT BASED COMMUNICATION MODE

AMENDMENT UNDER 37 C.F.R. § 1.111

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated October 27, 2003, please amend the above-
identified application as follows on the accompanying pages.

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